

Tekcetera's Mission

Tekcetera provides professional services that analyze, design and deliver innovative technology strategies encompassing a business's hardware, software, and support needs.

Our client objectives are to improve reliability, increase productivity, and broaden market penetration. We are passionate about providing high value solutions that are cost effective.

Our goal, simply stated, is to:

**"Make technology click
for your business"**

EVERYTHING YOUR COMPANY MAY NEED

Tekcetera is a **"one stop shop"** when it comes to your company's needs.

We are your trusted technology partner for your hardware, software and security needs. Tekcetera can help you find the perfect desktop computer, connect it to your network, help secure it and keep it up to date with regular maintenance. Contact Tekcetera to find out how we can help you.



Tekcetera covers a gamut of services to help achieve your company's goals.

Do you need a new website? We can design, deploy and host it for you. We can also help you get recognized in search engines. Or maybe it's time to update your company's phone system. Let us help you find the best solution for your business. Tekcetera is your trusted technology partner that is here to help. Below is a list of services that we provide:



Contact Us

Phone: (888) 782-2600

Orange County

3 MacArthur Place Suite 870
Santa Ana, CA 92707
Phone: (714) 922-4349

Los Angeles County

5850 Canoga Ave Suite 400
Woodland Hills, CA 91367
Phone: (818) 598 - 8718

North East Office

100 Pearl Street 14th Floor
Hartford, CT 06103
Phone: (860) 263-0668

Columbus / Easton

4449 Easton Way 2nd Floor
Columbus, OH 43219
Phone: (614) 429-1171

Our Services

INFRASTRUCTURE

- ✓ Servers
- ✓ Desktop
- ✓ Network Equipment
- ✓ Storage
- ✓ Security
- ✓ C7 Licensed Contractor

CLOUD SERVICES

- ✓ CRM
- ✓ Small Business Server
- ✓ Sharepoint Server
- ✓ Microsoft Exchange
- ✓ Web Hosting
- ✓ Colocation
- ✓ eCommerce
- ✓ System Backup

TELEPHONY

- ✓ Avaya
- ✓ Cisco
- ✓ Microsoft Unified Communications

MANAGED SERVICES

- ✓ Managed Services
- ✓ Help Desk
- ✓ Outsourcing Support

DESIGN & MARKETING

- ✓ E-Marketing
- ✓ Corporate Identity/ Branding
- ✓ Web Design
- ✓ Device Design
- ✓ SEM & SEO

Trusted Partners:



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Tekcetera is a **licensed** California Low Voltage Systems Contractor

With over 15 years of experience, Tekcetera is your structured cable solution provider.

Structured Cabling

Copper or Fiber we install it all

Whether it's a simple installation of category five cabling (Cat 5e) cabling with a few wall jacks, or an entire structured fiber cabling job for a new building, Tekcetera will deliver the best products, practices, and services that you and your business can count on.



Licensed Contractor

Build it Right the First Time

Hiring a licensed and bonded contractor in good standing with the State of California is vital to the integrity of your business to ensure that you are receiving the best quality workmanship. As a licensed contractor, Tekcetera prides itself on the experience to provide you with high quality products accompanied by an installation second to none.

Top Notch Quality

Don't Settle for Less

Our experience is based on years of installation work for large enterprises such as SBC, AT&T and Verizon whose installation standards require quality, integrity, and reliability. We also specialize in small business' needs and cater to the general contracting business during construction and or rebuilds.

The Network Backbone

It's just as important as your own

The integrity of your network is only as great as the cabling that delivers it and the hardware that protects it. So when it's time to install, upgrade or revitalize your network, let Tekcetera demonstrate what a true, quality installation will do to the vitality of your business.

CA LIC #922471

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Tekcetera brings you **cloud based** computing, storage, and content delivery.

Tekcetera provides advantages and capabilities not found with other cloud services. Besides operating as stand-alone solutions, all services can seamlessly interface with our dedicated and or collocated servers to create a fully integrated computing environment with unprecedented interoperability and efficiency. Finally you can have the scalability that makes the cloud incredible without the sacrifices in performance, flexibility, and security that can make it impractical. Why choose from predefined cloud instances, with Tekcetera you pick what you want and we deliver the solution:

- No fixed resource packages
- Simple, easy-to-use ordering
- Monthly plans with no long-term commitment
- Pay only for the resources you need and use
- Computing instances delivered FAST

Why Microsoft® CRM?

Microsoft® CRM is targeted at the SMB marketplace (Small-Medium-Businesses). Typically this means companies that take their customer relations seriously and have a regular staff of 10 to 150. Microsoft® Dynamics CRM, in our opinion, is the biggest product to hit the market for our customers in years. The application includes a lot of out of the box functionality, useful customization and seamless integration with accounting applications and other services. We use the product ourselves and are currently implementing solutions with more and more customers every day.

We have certified CRM experts on staff that will help you implement that CRM system that gives you that competitive edge over your customers. With successful implementations under our belt, our team of experts will help you streamline your processes, shorten sales cycles and improve your customer service and retention.

Small Business Server

Designed and priced for small businesses, Windows Small Business Server 2011 is an affordable, all-in-one server solution to help your business run more efficiently. It provides core functionality for:

- Networking
- Security
- Remote Access
- Advanced e-mail and calendar capabilities
- Database and line-of-business support
- Document and printer sharing

Sharepoint Server

Microsoft's Sharepoint Server is a premier document management program. With Sharepoint Server you can centrally store, manage and access documents, streamline everyday business activities, improve relationships, and enhance interoperability support among many other things. Our experts will show you how we integrate Sharepoint Server with other programs such as Microsoft® CRM, Intuit's Quickbooks, and Microsoft® Great Plains. Interested in finding out how Microsoft's Office Sharepoint Server can benefit you? Contact Tekcetera today to receive a free initial consultation on document management.

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Microsoft® Exchange Server

Tekcetera offers several email hosting options. In today's marketplace email is a critically important form of communication. Tekcetera offers email hosting with any of its websites' hosting packages, this is a basic POP3 / SMTP hosting at a very low cost. This solution is good for very small businesses or very cost conscious businesses.

For a more robust solution that will take your email, contact and calendaring needs to the next level, Microsoft® Exchange Server is the recommended path. Tekcetera offers hosted Microsoft® Exchange solutions, dedicated servers and co-location space for your own Exchange servers in our Orange County, CA data center. Microsoft® Exchange provides a robust companywide email solution that enables your in house users, mobile users and traveling executive a single system to maintain contact with all other staff and contacts.

Web Hosting

Even though hosting your own website may sound appealing and convenient, it involves a substantial amount of investing; time and money. Why not outsource all your web hosting needs to Tekcetera? We host a tremendous amount of websites ranging in size from a few basic HTML pages to complex ecommerce websites. Tekcetera provides a vast amount of web hosting services which include:

- Professional Website Design
- Personalized Domain-name Registration
- Email and File Storage
- Site Reliability
- Security Protection
- and of course Web Hosting

e-Commerce

Tekcetera's team has developed many online ecommerce websites. Besides overall site design, an online shopping cart application is required. Shopping carts come in many shapes and sizes, each with it's own features and functionality. We take a look at your business and product type to find the best solution for you and integrate it into your website. We also help you with the other components you need (SSL, Merchant account) to get it up and running.

We have a team of quality designers on staff, who work in tandem with developers and Project Managers to ensure your ecommerce site needs are met.

We are renowned for exceeding customer expectations. We produce top quality creative web site designs; shopping cart integration; help the customer with corporate branding and identity; educate the customer on the web marketplace and provide online internet marketing solutions and web site maintenance services when the project is complete.

We are an Ecommerce web design firm and we also will colocate and/or host the web site in our state of the art data center. Our web hosting packages are tailored to your needs. We also offer standard package rates for smaller web sites with our professional web design services.

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Tekcetera's Colocation

Secure network designed with reliability and speed as its focus for colocation and dedicated hosting. Hosting on Windows with MS-SQL and MySQL options starting at 8.95/MO – contact us to find out more!

Our facility includes:

- High speed fiber optic bandwidth pipes from numerous providers
- Fully redundant UPS & generator power backup
- Redundant data center climate control
- Microsoft, Watchguard and other vendor specific certified professionals available 24/7
- SSAE 16 certified
- IP based KVM available for troubleshooting your gear without standing in the data center
- Power control for each port your equipment plugs into!
- Remote data backup service available (peer data to another data center for BCP / DRP)

Fast facts about the Data Center

- Secure - Closed Circuit Video Monitoring – Honeywell Access System
- Reliable & Redundant - Uninterruptible A/C & D/C Power – 225KVA DC Plant (Dual Strings) – Dual 500KW Generators
- Climate Control - Liebert HVAC
- Fire Resistant - FM 200 and Dry pipe pre-action
- Enterprise class routers, switches, and firewalls
- Enterprise class packet shaping & server availability monitoring and notification systems.
- 99.999 % uptime track record.

Pricing for physical space are as follows: (including power)

Servers:

1U	\$35 per month
2U	\$65 per month
4U	\$125 per month
14U's	\$295 per month
21U's	\$375 per month
with 10A power allotment	
42U's	\$1000 per month
with (1) 20A 'A' Circuit	

Bandwidth Option I:

512k - (166GB*)	\$29 per month
1MB - (332GB*)	\$59 per month
2MB - (664GB*)	\$125 per month
All Flat Capped	
5MB - (1,660GB*)	\$345 per month
10MB - (3,320GB*)	\$495 per month

*Approximate GB/month data transfer equivalent

Bandwidth Option II:

Burstable 95% Billing Bandwidth:

1-4MB	\$100.00/MB per month
5-9MB	\$85.00/MB per month
10-49MB	\$75.00/MB per month
50-74MB	\$65.00/MB per month

*Standard sampling times are used

Trusted Partners:



Preferred Partner



AVAYA

BUSINESS PARTNER



EVault Solutions
CERTIFIED Architect



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Remote System Backup

Remote Backup Software works like regular data backup software, but with one important difference. Instead of sending backups to a tape drive or other media attached to the computer it is backing up, online backup software sends the backup over the Internet, regular telephone lines, or other network connections to your online backup server safely offsite. It does this (usually) at night while computers are not being used. Backups can also be done on-demand, any time.

Online Backups are done on schedule, reliably. Most businesses don't do this. For one reason or another, they don't keep a regular backup regimen. Usually it's because the person responsible for doing backups (if there is one) is too busy doing something else, or someone is using the computer when it's time for a backup, or they simply forget. Since remote backups are done with automated software usually at night when nobody is using the computer, backups are always done on schedule.

The correct files are backed up. Ordinary backup software is often installed with a list of files to be backed up. This set of files usually represents the state of the system when the software was installed and often misses critical files. Further, it often fails to back up files that get added later. Compounding this problem, VERY few businesses take the trouble to reset their backup software regularly to include new files.

The general definition of "proper" backups requires redundancy. One must keep multiple copies of the same files at different points in their development, called versions. As an example, you should have a different copy of each backed-up file for each backup session. Further, you should be able to easily restore any of your files up to any given point in time. Banks do it, big corporations do it, and so should small businesses. Only remote backup has such an easy to use version control system.

Online Backups are encrypted for complete security. Tape backups are not generally encrypted, so anyone can read them and gain access to client database, billing records, payroll, tax info, and everything else on computers.

Online Backup Software encrypts its backups using your choice of eight of the strongest cryptographic methods in the world for complete security so nobody, not even the RBS Service Provider, can read the files.

Finally and most importantly - Backups are immediately sent offsite and stored safely away from the clients' computers and their businesses. This is where almost every business makes its biggest mistake. Even if they do everything else perfectly, backups are of little use if their building burns, or they are unable to physically recover their tapes from the premises. Most small companies who do backups leave the tapes in the building with the computer, where they can be destroyed right along with the computer.

Online Backup solves this problem by automatically storing this valuable data at more than one site. So, a business can be back up and running with new computers and their latest data no matter what catastrophe happens.

Contact us to learn more about our solution.

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Why Avaya?

Serving Customers Effectively with Unified Communications

Your office phone, cell phone, e-mail, texting, instant messaging and more are all essential to the way you work today. But are you managing your communications —or are your communications managing you? Unlike other solutions, Avaya IP Office uses built-in intelligence to simplify your use of wired, wireless and Internet communications. Instead of keeping your communications separate, Avaya IP Office brings them together so you can easily turn a home or mobile phone into an office extension, collaborate with dozens of customers or staff members on a conference call and get detailed reports that show how well your company is responding to customers.



Rely on IP Office to Control Costs

- Lower mobile phone/long-distance bills: IP Office opens the door to a wide range of options for better managing your company's mobile phone and long-distance charges by routing calls through the system and over broadband links.
- Handle more calls with fewer people: Instead of using staff time to answer incoming calls, rely on the built-in intelligence in IP Office to route calls quickly and accurately.
- Expand your talent pool without increasing real estate: Is your business growing, but you don't want to add full-time staff? With IP Office you have the flexibility to have extra staff working from home—wherever that may be. Each would have access to all the communications and call handling capabilities your other employees have at the main office.
- Eliminate conference calling fees: IP Office makes every day conferencing affordable and practical by providing your business with two built-in, 64- party conference bridges.
- Centralize administration: For businesses with more than one location, IP Office enables remote management and administration from a central location. No need to have an administrator at every site

A Solution You Can Depend On

- Everything about the IP Office solution is designed to keep your communications at peak performance at all times:
- Built-in resiliency: For businesses with more than one location, IP Office can deliver continuous operation. In the event of a power outage, users with IP phones can automatically failover to another location, retaining full communications capabilities.
- Advanced, remote diagnostics: IP Office proactively identifies potential problems before they cause an outage or business disruption.
- Proactive alarming: Be alerted to system problems in the way that works best for you—IP Office can e-mail system alarms from any of your locations.
- Solutions for Your Goals, Your Budget: IP Office is designed to grow with your business at your pace. Protect your investment as you expand by adding the necessary components best suited to help you meet your business goals.

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Cisco Small Business Solutions

As your local business partner, Tekcetera can deliver a broad range of technology solutions that work together to support the business you have today, and the business you want in the future. Whether your goal is to work from anywhere, connect remote offices, or simply improve performance, we will collaborate with you to understand your needs in order to design, install, and maintain a solution that meets your unique requirements.

Tekcetera understands your unique needs and can design, install, and maintain a secure, reliable solution that you can afford. A solution that's backed by Cisco, customized especially for your needs today, and offers a clear path to tomorrow.

As a certified Cisco partner Tekcetera understands your unique needs and can provide a secure, reliable network that you can afford. A network that's backed by Cisco products and solutions, designed especially for your needs today while offering a clear path to tomorrow. We chose Cisco because they are the industry leader in networking and communications and small businesses like yours are already working better because they rely on Cisco. Cisco small business products and solutions give you the networking and communications technology you need, when you need it, so you can get more done in less time. Cisco small business. It just works.

Microsoft® Unified Communication

The communications world is split in two—between the things you do on the telephone and the things you do on the computer. The split exists because most real-time communications—like telephone calls and voice mail—depend on one network, while message-based communications—like e-mail—depend on a separate, incompatible network. The split creates problems—lots of them. Phones aren't as intuitive as they should be. Just try to start a three-way call without hanging up on someone. On a computer, you can check your e-mail, but not your voice mail. And then there's the enormous cost of purchasing, maintaining, and upgrading two complex infrastructures. To get your phones and your computers talking, you'd have to tear out your entire telephone system, dump your PBX, replace every desk phone, swap out every phone jack. In short, you'd have to start from scratch.

Microsoft unified communications technologies use the power of software to deliver complete communications—messaging, voice, and video—across the applications and devices that people use every day. Integrating the experiences you associate with the telephone—phone calls, voice mail, and conferencing—the work you do on a computer—documents, spreadsheets, instant messaging, e-mail, and calendars—has the power to fundamentally change the way people work. We believe unified communications will transform business in the coming decade in the same way e-mail changed the business landscape in the 1990s. When phone services become software, are managed by a server, and are delivered to desktop applications, many interesting things happen.

Tekcetera can show you the way! Contact us now for a network and system evaluation.

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Tekcetera can accommodate your company's service and technology needs.

Our business model is built around service. We provide services from simple desktop services to complex enterprise implementations and rollouts, from as-needed to contract-based on-site IT support. Our service rates are among the most competitive in the industry. IT support services are provided by a team of highly skilled Systems Engineers with certifications in all areas of information technology products and solutions.

Tekcetera provides the following information technology support services to its clients:

- On-site IT support services on an as-needed basis.
- Contract-based IT support services for special projects and/or major rollouts.
- Short and long-term, part-time and full-time staff augmentation with special discounted rates.
- Block of Time service programs.
- Information technology consulting services
- Preventive maintenance services for PCs, servers and network infrastructures.
- IT infrastructure design, documentation and product recommendation

Working with Tekcetera in a managed services agreement gives you a piece of mind. Tekcetera can facilitate most of your needs under one roof with numerous divisions (i.e. Telecom, DataCom, Security, Data Center, HelpDesk etc.). A dedicated account manager is always a phone call or email away.

Tekcetera has broken the mold with traditional managed service agreements. There is no one size fits all or one size based on how many systems you have. Managed service agreements can take on many shapes, sizes, levels, and most importantly advantages. We take the time to understand how best we can add value to your business, to your technology needs, and finally to you bottom line.

Help Desk Services

What is a help desk? Tekcetera defines help desk as a service that solves problems. Our help desk is staffed with Level I, II, and III technicians that can answer simple questions or complex configuration issues. We offer our help desk to all business and we bill in fifteen minute increments with no base charge. A simple question about your email client for example could take fifteen minutes to talk through. In this case you are only billed for the fifteen minutes, nothing more. Contact us today to setup an account and let us start solving your problems.

Local Outsourcing Support

Outsourcing is a polarizing word these days. When you are considering outsourcing your support, help desk, infrastructure, telecom or any part of your IT department you should take into consideration all that Tekcetera can offer your business. Tekcetera can take care of a single item or we can take over all items you have. Tekcetera's goal is to give you the peace of mind in knowing we have got your back, 100%. We are experts at migrating from in-house staff or another service provider. We have a proven model that works in both hostile and amicable changes. Tekcetera offices, staff, and Network Operations Center (NOC) are proudly based in the United States. Contact us today to learn how we can give you the peace of mind you deserve.

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WE ARE WATCHING 27/7/365

Affordable Remote Monitoring, Remediation and Preventative Maintenance

Our convenient, affordable and automated Tekcetera NOC service handles routine system maintenance and network monitoring functions on a 24/7 basis. We take care of it all - escalating alerts, reviewing backups, defragmenting your hard disk, deleting temporary files, preventing viruses and reducing spam - without interruption to your daily business operations.

"The result: You're free to focus on your core business, rather than your technology."

Two Service Packages Available

Because every organization's requirements are different, we offer a choice of service packages to give you the flexibility you need.

Gold - Comprehensive 24/7 Maintenance Package

Preventative Maintenance for Desktop includes:

- Patch management
- Antivirus/antispysware
- Temp file deletion
- Disk defragmentation
- Asset/inventory reporting

Preventative Maintenance for Server includes:

- 24/7 monitoring
- Patch management
- Antivirus/antispysware
- Preventative maintenance for Exchange/Active Directory
- SOPs for correction before escalation

Platinum - Comprehensive 24/7 Maintenance Package for Desktops and Servers

Preventative Maintenance for Desktop includes:

- Everything in Gold package

Preventative Maintenance for Server includes:

- Everything in Gold package
- PLUS - remote troubleshoot and fix (alert and resolution)
- PLUS - move/add/change users or groups

Every package includes:

Maintenance Services - patching, spyware, antivirus and preventative tasks

- Monitoring, alerting and escalation - 24/7 or after business hours
- Up/down alerting in network devices

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100 Pearl Street 14th Floor
Hartford, CT 06103
Phone: (860) 263-0668

Columbus / Easton

4449 Easton Way 2nd Floor
Columbus, OH 43219
Phone: (614) 429-1171

Tekcetera's E-Marketing

Tekcetera can help you attract, convert and retain online customers. We are proficient in working with traditional forms of advertising. The key is aligning our online internet marketing solution with the existing forms of advertising to maximize your return on investment. We employ the following online internet marketing strategies to rev-up and maintain high volume traffic to your websites:

- Product/Services Analysis
- Search Engine Optimization
- Search Engine Marketing
- Link Exchange Programs
- Discussion Forums
- eAlerts
- Social Marketing
- Reporting

Tekcetera knows the online marketplace and specifically knows how to garner more brand awareness for your product, service, or in general your company.

Corporate Identity / Branding

Does your logo, label, tagline, website, or printed material tell the world who you are and what you do? If it does not you are missing a key piece of the marketing puzzle. Branding as a definition (source Wikipedia.com) is "the practice of using a company's name as a product brand name". Just as the largest companies in the world do, your business needs its own identity. A skillfully crafted logo, letterhead, website, brochure, and business cards are just a small sampling of what Tekcetera can do for you and your business. Our in house design staff can make recommendations based on years of industry experience.

Web Design

We have a team of quality designers on staff who work in tandem with developers and project managers to ensure your professional web site design needs are met. The creative and production designers work with all of the latest programs (Adobe Photoshop, Illustrator, Flash, InDesign, Dreamweaver, etc) and develop websites with html, css, asp, aspx, etc., turning out best-in-breed professional web site design and animation to meet every need. We are renowned for exceeding customer expectations. We produce top quality creative web site designs, help customers with corporate branding and identity, educate customers on the web marketplace and provide online internet marketing solutions and web site maintenance services when the project is complete.

We offer three tiers of website options:

- Site Wizard – DIY Web based and low cost – Think of it as renting a website
- Semi-Custom – We start your website with prebuilt code and images to reduce the amount of time in creation and this also drives down the price!
- Custom – Just as it sounds, exactly what you want; all created from scratch.

Device Design

In today's world you need an online presence that is mobile capable. It is simply not enough to tweak your website to "sort of" work on a mobile device; you need a working site that is cross device / platform / browser compatible. We at Tekcetera have extensive knowledge in building effective device based websites for clients. There are key functions that each devices websites should have to ensure your customers can contact you and or get the information they need in a timely manner. Contact us today to learn how we can assist you in getting your device website up and running.

Trusted Partners:



Preferred Partner



Tekcetera's Mission

Tekcetera provides professional services that analyze, design and deliver innovative technology strategies encompassing a business's hardware, software, and support needs.

Our client objectives are to improve reliability, increase productivity, and broaden market penetration. We are passionate about providing high value solutions that are cost effective.

Our goal, simply stated, is to:

**"Make technology click
for your business"**

Contact Us

Phone: (888) 782-2600

Orange County

3 MacArthur Place Suite 870
Santa Ana, CA 92707
Phone: (714) 922-4349

Los Angeles County

5850 Canoga Ave Suite 400
Woodland Hills, CA 91367
Phone: (818) 598 - 8718

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IS YOUR SITE STANDING OUT IN THE RANKS?

Optimistic about your search placement?

If your website does not show up in the top 30 results on a search engine, you are losing business to competition. Public relations campaigns and traditional media advertising will give you some initial brand recognition, but will fade quickly when the advertising stops running. For sustained growth, progressive businesses must ensure that their website's are widely available to the growing masses of Search Engine users. This is the most effective way to stay ahead of competition. But search engines continually change their algorithms, ranking systems and penal code. The rules of the game change during play. It's a dynamic environment, where the only notice you have, is that there is no notice.



Tekcetera has been offering Search Engine Optimization services since 2003.

Tekcetera's search engine optimization experts are located in Orange County. At our SEO firm, we will -

- Analyze the on-line market for your product/service, reporting on past and current trends related to your business. Identify complementary markets, and potential value-add partners on-line.
- Optimize your website and your data for maximum impressions to the on-line user.
- Develop substantial links to your website to give your site on-line credibility and maximize traffic.
- Develop and execute a well oiled on-line advertising campaign, especially at the launch of the product/service. These include well targeted email campaigns, paid click thru advertising and e-zines.

Once you have achieved a top 30 rank on Search Engines, your assigned search engine optimization expert will monitor search engines as well as user and competitor trends to keep you climbing that list.

In a nutshell what does Search Engine Optimization entail?

The SEO effort consists of onsite optimization and offsite optimization.

For information about our SEO services and how SEO can benefit your business feel free to visit our website at www.tekcetera.com or contact us at 888-782-2600

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Tekcetera prides itself on a **superior quality** of service that we provide to our customers.

Founded in November 2002, the Tekcetera team is steadfast in our commitment to do what it takes to provide comprehensive and cost-effective hardware, software and support technology services that deliver peace of mind that your technology will work, every time. We provide infrastructure solutions, cloud services, managed services, Microsoft specialty consulting, Avaya and Cisco telecommunications, web design, ecommerce solutions and more.

Ten years ago, Tekcetera was founded to respond to the demand for a well-rounded technology solutions company that caters to the needs of small and midsize businesses. Today, Tekcetera continues to thrive, grow and expand into new markets with offices in Southern California, central Ohio and the Northeast quadrant (Connecticut) to best serve you, wherever you do business. Our growth is a result of fierce customer loyalty and a proven method of innovation in the small and midsize business market.

Join the thousands of businesses that call Tekcetera their technology partner. If you're considering a new service partner, or just have a few questions on how Tekcetera can help your business, take a moment and give us a call. We're here to help.

We also encourage you to follow our [Blog](#), [Facebook](#) and [Twitter](#), and sign up for our e-newsletter, for access to TEK Tips, company news and initiatives, and more from the IT industry.



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Our Services

INFRASTRUCTURE

- ✓ Servers
- ✓ Desktop
- ✓ Network Equipment
- ✓ Storage
- ✓ Security
- ✓ C7 Licensed Contractor

CLOUD SERVICES

- ✓ CRM
- ✓ Small Business Server
- ✓ Sharepoint Server
- ✓ Microsoft Exchange
- ✓ Web Hosting
- ✓ Colocation
- ✓ eCommerce
- ✓ System Backup

TELEPHONY

- ✓ Avaya
- ✓ Cisco
- ✓ Microsoft Unified Communications

MANAGED SERVICES

- ✓ Managed Services
- ✓ Help Desk
- ✓ Outsourcing Support

DESIGN & MARKETING

- ✓ E-Marketing
- ✓ Corporate Identity/ Branding
- ✓ Web Design
- ✓ Device Design
- ✓ SEM & SEO

Trusted Partners:



Preferred Partner

